



Wilton Children's Theater ("WCT") Refund Policy

In the event you must withdraw your child (hereinafter the "Participant") from a program in which the Participant was enrolled, you may receive a partial refund as defined below:

- \$100 of the tuition fee is non-refundable.
- All requests for a refund must be sent via email; to the Producers of the program the Participant was registered. Telephone messages will not be accepted. The date of a refund request shall be determined by the date the email was sent.
- Refund requests must include the following information:
 1. Participant's Name
 2. Show Participant registered; i.e. Fall, Winter, Summerstage or Summerstage Jr.
 3. Person to whom the refund check should be issued
 4. Address refund check should be mailed
 5. Reason for Refund
- Fall Show - Refunds will be awarded if the request is made no later than forty-eight (48) hours of the Participant's notification via email from the Producers that the Participant has been selected for the Fall Show and only if WCT can replace the withdrawing Participant with a person from the Fall Show's waitlist, if any.
- Winter Show - Refunds will be awarded if the request is made at least five (5) business days prior to the first day of the Winter Show's audition and only if WCT can replace the withdrawing Participant with a person from the Winter Show's waitlist, if any.
- Summerstage and Summerstage, Jr. – Refunds will be awarded if the request is made at least five (5) business days prior to the first day of the start of the program and only if WCT can replace the withdrawing Participant with a person from the Summerstage or Summerstage, Jr. waitlist, if any.
- Refund requests due to illness or accident, prior to the first day of the Fall and Winter Show's audition, will be awarded upon a physician's written verification.
- Refund requests due to illness or accident, prior to the first day of the start of the program for Summerstage and Summerstage, Jr., will be awarded upon a physician's written verification.
- No refunds will be awarded to Participants who are "no shows" on the first day of the Fall and Winter Show's audition or "no shows" on the first day of the start of the program for Summerstage and Summerstage, Jr.
- No refunds will be awarded after the first day of the Fall and Winter Show's audition or after the first day of the start of the program for Summerstage and Summerstage, Jr.
- This refund policy will be strictly enforced regardless of the reason for withdrawal.